

CABINET 21 July 2016

BALANCED SCORECARD – FUTUREFIT PERFORMANCE AND CORPORATE RISK UPDATE

Relevant Cabinet Member

Mr A Roberts

Relevant Officer

Interim Director of Commercial and Change

Recommendation

- 1. The Cabinet Member with Responsibility for Transformation and Commissioning recommends that Cabinet:
 - (a) notes the latest update of the Corporate Balanced Scorecard for Quarter Four 2015/16, and considers actions being taken to improve performance for the one indicator newly rated 'red';
 - (b) notes the latest refresh of the Corporate Risk Register including actions to mitigate the risk that is rated 'red'.

Background

- 2. The Corporate Balanced Scorecard is the means of understanding progress against the Council's "FutureFit" Corporate Plan. The Scorecard contains a range of indicators linked to key priorities and themes. Many measures are long-term and may be affected by a wide range of factors, some of which are outside the direct control of the Council.
- 3. The attached Appendix contains an overview of performance for Quarter Four 2015/16. Currently there are 44 indicators reported in the Scorecard. 22 of these are rated 'green' representing good performance or progress, and 9 are rated as 'red'.
- 4. The Corporate Risk Register provides a mechanism for collating and reporting strategic risks that could affect the delivery of corporate objectives. Each risk listed on the Corporate Risk Register is monitored by Directorates and reported through the corporate process to provide assurance on the adequacy of arrangements to mitigate the risks.
- 5. The Appendix provides an overview of the Corporate Risk Register for Quarter Four 2015/16 including the status of individual risks. One risk continues to be rated as 'red':
 - demographic changes lead to changed demand for services.

Detail about the actions to address this risk is contained in the Appendix.

6. Proposals have now been worked up for a more streamlined approach to recording risks for the Council. This will enable us to capture risks at a more detailed, granular level and to view these risks more easily across the organisation as a whole.

Legal, Financial and HR Implications

7. Any Legal, Financial or HR implications arising from the performance reported here will be addressed as part of the programme of work on those specific areas. The Council's risk management processes include a focus on specific Legal, Financial and HR risks arising from its work. These risks and the action to address them are detailed in risk registers held across the organisation.

Privacy Impact Assessment

8. There are no Privacy implications from this report.

Public Health, Equality and Diversity Implications

9. Any Equality and Diversity implications arising from the performance reported here will be addressed as part of the programme of work on those specific areas. No specific public health implications have been identified.

Supporting Information

 Appendix - Quarter Four 2015/16 Balanced Scorecard Performance Summary Dashboard Report and Corporate Risk Dashboard

Contact Points

County Council Contact Points

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Background Papers

In the opinion of the proper officer (in this case the Interim Director of Commercial and Change) there are no background papers relating to the subject matter of this report.